



Wear and Use Evaluator Card Usage

When you return your lease vehicle, its overall condition will be evaluated. To help you distinguish between normal and excess (or chargeable) wear and use, we've developed a convenient Wear and Use Evaluator Card (containing standard wear and use measurements) as well as some useful guidelines* to aid in assessing the condition of your vehicle. Inspecting your vehicle before its return provides you with information and options that will help you avoid charges at the end of your lease.

Some types of vehicle damages considered chargeable may be covered by your insurance policy. If this is the case, be sure to allow sufficient time for claims to be processed and repairs completed before returning your vehicle. Additionally, if you purchased WearCare® at lease inception you are likely covered for excess wear and use (up to \$2,500 on contracts dated through 10/02/2011, up to \$4,000 for contracts dated thereafter – see your WearCare® Addendum for details).

Remember, your Ford dealer is always ready to provide needed repairs, genuine Ford Original Equipment Manufacturer (OEM) parts, service and expertise on whatever is necessary to prepare your vehicle for return to your originating dealer.

Exterior Body Panels (A on Evaluator Card)

Includes dings, dents, scratches (excludes holes)

No Charge:

- Up to three (3) per panel with diameter up to 4 inches
- Up to fifteen (15) paint chips per panel

Wheels (C on Evaluator Card)

No charge: Scratches up to 6 inches (three times the 2 inch line on the Evaluator Card) and gouges up to ½ inch

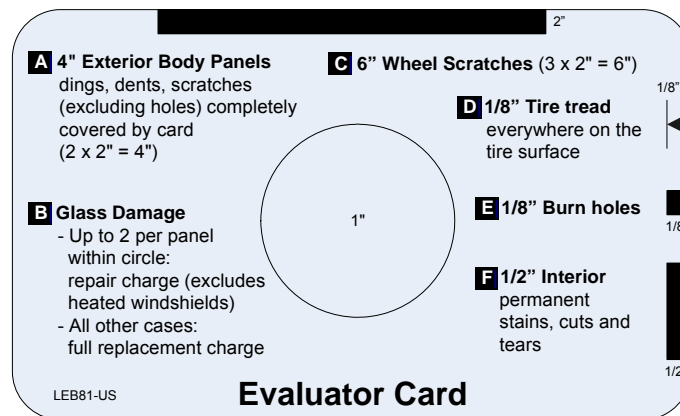
Tires (D on Evaluator Card)

No charge: Tread depth of ¼ inch or greater everywhere on the tire surface (a tire depth gauge will give the most accurate reading), free of sidewall damage/plugs and be of appropriate size/rating for the vehicle

Glass (B on Evaluator Card)

All glass damage is chargeable.

- Repair Charge - Up to two (2) chips/cracks per panel (excludes heated windshield) that each fit within a 1 inch circle
- Full Replacement Charge – All other cases



If you print out of this Wear and Use Evaluator Card, be sure your printout is full size. The Evaluator Card should measure **3½ inches by 2½ inches**.

Interior - Cuts & Tears (F on Evaluator Card)

No charge: Up to two (2) per panel up to ½ inch

Interior - Permanent Stains (F on Evaluator Card)

No charge: One (1) per panel up to ½ inch

Interior - Burn Holes (E on Evaluator Card)

No charge: Up to two (2) per panel with diameter up to ¼ inch

Lenses (headlights, taillights, markers)

No charge: Scratches and scuffs

* Please Note

- Excess Wear and Use also includes:
 - Broken or missing parts (e.g., keys, key fobs, spare tire)
 - Poor quality repairs
 - Mechanical or electrical malfunctions
 - Tires that are not of appropriate size or rating for the vehicle
- This is not a comprehensive list of all wear and use guidelines. For details regarding wear and use, see your Red Carpet Lease Agreement. For additional information, visit fordcredit.com or call our Customer Service Center at (800) 727-7000.