



Commercial Service *PLUS*SM
Preventive maintenance and repair

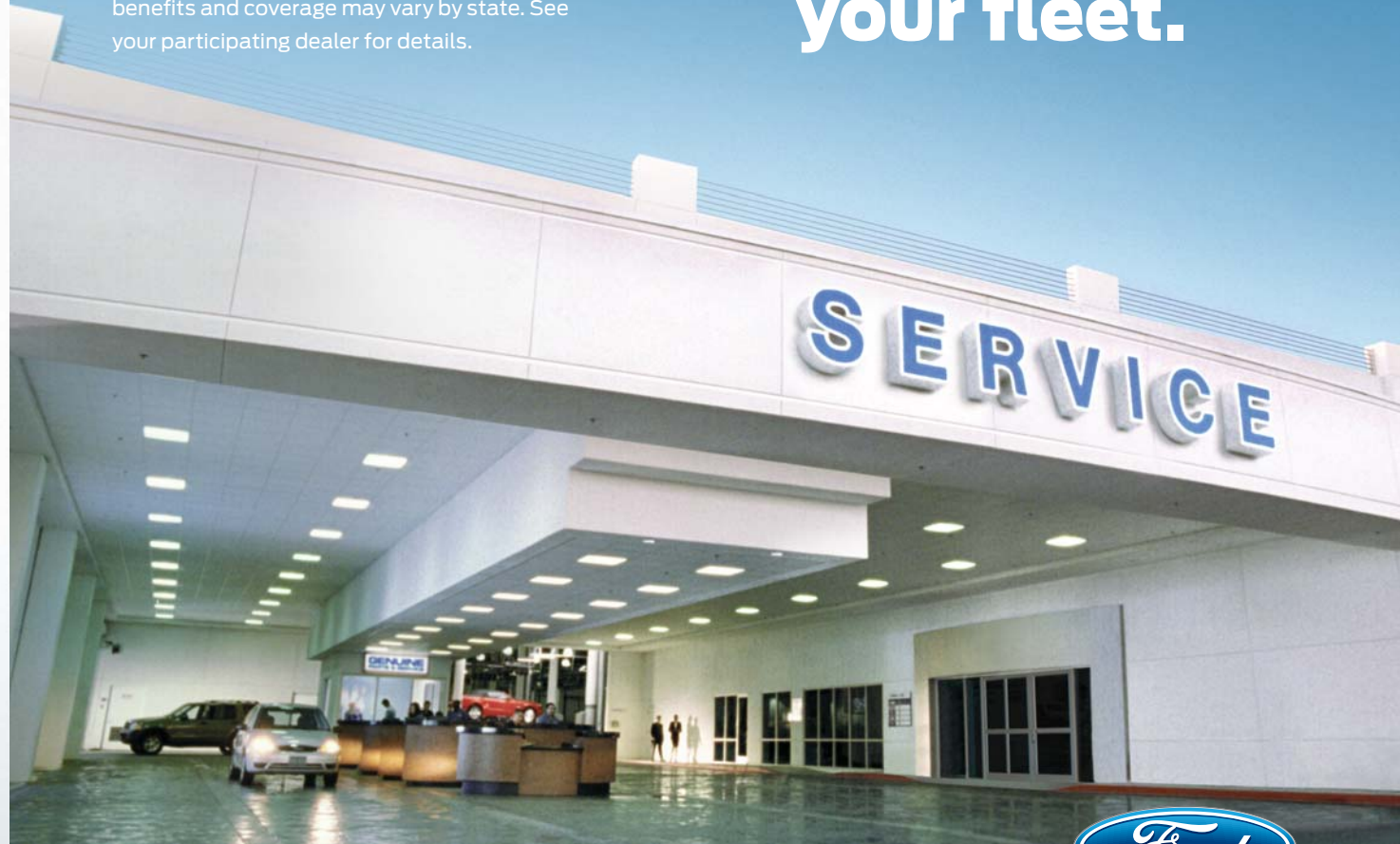
fordcsp.com

You manage
your business.
**We'll manage
your fleet.**

Flexible maintenance and service program.

- Plus** 24-hour maintenance management and emergency on-road assistance anywhere in the U.S.
- Plus** Quicktag Automated License Renewal Program
- Plus** Fuel Card Program
- Plus** Accident Management and Subrogation Program
- Plus** Short-term rental replacement
- Plus** Service reminders via coupon book, phone call or email
- Plus** Consolidated invoices
- Plus** Reporting:
 - On-demand Motor Vehicle Reports (MVRs)
 - Personal mileage reporting
 - Fuel card data

Commercial Service *Plus* plans are subject to change without notice, and plan availability, benefits and coverage may vary by state. See your participating dealer for details.



FC18695 10/11 | Previous editions may not be used.



Keep your business moving.

A reliable fleet is essential, whether your business runs on one vehicle or one hundred. You need vehicles you can count on to be out there every day. That's where Ford Commercial Service *Plus* can help.*

Commercial Service *Plus* is a comprehensive fleet management program. Only available on Ford Credit financed or leased vehicles, it assists with all aspects of commercial vehicle ownership: service, maintenance, administration, management and expertise to help you reduce vehicle downtime.

Commercial Service *Plus* services are provided by your Ford Dealer or other approved National Account Service outlets (out-of-network charges may apply). Your drivers incur no out-of-pocket expenses at their point of service.



*Subject to Commercial Service *Plus* credit approval.

Car and Light Truck Maintenance Management Program.

- Plus** Vehicle engineering and equipment specification advice and consultation (through your dealer)
- Plus** Vehicle identification advice and assistance
- Plus** Preventive maintenance schedules and reminders based on usage and mileage
- Plus** Cost control and management of all maintenance and repair at the point of sale
- Plus** Fleet evaluation reports
- Plus** Access to Ford Dealer and approved National Account Service outlets
- Plus** Replacement vehicle assistance

Medium-Duty Truck Maintenance Management Program.

(F-650 and F-750)

Includes all the features of the Car and Light Truck Maintenance Management Program,
Plus Prescheduled, proactive maintenance managed by Commercial Service *Plus* program headquarters.



Convenient fleet management.

Two ways to pay: Pay-as-you-go

Pay for maintenance or service as it is incurred. The amount is added to the Commercial Service *Plus* monthly combined invoice.

Guaranteed/prepaid*

All maintenance or service is included in the Commercial Service *Plus* monthly charge and is guaranteed not to increase over the term of the service agreement.

*Guaranteed/prepaid option is only available on normal use vehicles (does not cover severe or off-road use) and does not cover vehicle abuse, physical damage or similar misuse of the vehicle.

Additional vehicle and fleet management services

Commercial Service *Plus* will not only assist you in controlling maintenance and service costs, but will also help you manage your fleet.

For more information, contact your local Ford Dealer.

